

## Detailed Information Notice

### REQUEST FOR INFORMATION ON PRODUCTS AND SERVICES

Last updated : 18/04/2025

This detailed information notice concerning the aforementioned processing activity aims to provide you with all the required information as stipulated by the applicable regulations on personal data protection, notably the General Data Protection Regulation ("GDPR").

#### ➤ Identity and contact details of the data controller

##### **Saint-Gobain SEVA**

43 rue du Pont de Fer

71105 Chalon-sur-Saône

#### ➤ Purpose of processing

##### ○ Objectives

This processing activity has been implemented to respond to your requests for information regarding our products and services and to connect you with the appropriate individuals and departments to address your expressed needs. This processing also enables us to perform statistical analyses of your usage to tailor our content to your requirements.

##### ○ Legal basis of the processing

The processing is based on our legitimate interest in responding to your inquiries about our products and services.

#### ➤ Data and retention period

Data categories	Data sources	Retention period
<ul style="list-style-type: none"><li>• <b>Identity of the individuals concerned:</b> Name, First Name, Company to which the individual belongs, Position within the company, Phone Number, Email, Postal Address</li><li>• <b>Commercial relationship tracking:</b> Connection data and browsing history, etc.</li></ul>	Direct collection via the contact form	<p>3 years from the date of the request (an email notification will be sent 1 month prior to deletion)</p> <p>Connection data: 13 months (via the use of cookies)</p>

Where applicable, individuals are informed of whether the requested data is mandatory or optional, as well as the consequences of failing to provide the requested information.

## ➤ **Recipients**

The recipients of your personal data may include: The marketing and commercial departments of the aforementioned data controller, as well as those of other Saint-Gobain Group companies located in France, excluding companies involved in distribution activities.

## ➤ **Data transfer outside of the European Union**

When personal data is processed by subcontractors, it may be transferred outside the European Union. To regulate and ensure the security of these transfers, either the Saint-Gobain Group has signed standard contractual clauses from the European Commission with subcontractors located outside the European Union, or these subcontractors have implemented Binding Corporate Rules (BCR).

## ➤ **Rights of individuals**

You may exercise the following rights concerning your personal data:

- Right of access;
- Right to rectification;
- Right to erasure;
- Right to restrict processing;
- Right to object;
- Right to define directives regarding the handling of your data after your death.

If you believe, after contacting us, that your rights are not being respected or that this data processing does not comply with data protection regulations, you have the right to file a complaint with the Commission Nationale de l'Informatique et des Libertés (CNIL).

## ➤ **Contact details of the Privacy Correspondent**

To exercise your rights or for any questions regarding the processing of your data, you can contact us at the following:

- By email : [privacycontact.sgseva.fr@saint-gobain.com](mailto:privacycontact.sgseva.fr@saint-gobain.com)
- By post mail : To the attention of the Privacy Correspondent - Saint-Gobain Seva, 43 Rue du Pont de Fer 71100 Chalon-sur-Saône, France

## ➤ **Additional information**

The elements of this detailed information notice may be subject to changes based on the requirements of applicable local law.

To access the latest information regarding the protection of your personal data at any time, please visit the "Your Data and Your Rights" section of our website